Privacy Policy Statement

This is the web site of Motivational Speaking and Training Solutions, Inc.

Our postal address is 5155 SW 157th Ave Miramar, Fl 33027

We can be reached via e-mail at info@MotivationalSpeakingandTrainingSolutions.com or you can reach us by telephone at 7865540312.

For each visitor to our Web page, our Web server automatically recognizes only the consumer's domain name, but not the e-mail address (where possible).

We collect only the domain name, but not the e-mail address of visitors to our Web page, the e-mail addresses of those who communicate with us via e-mail, aggregate information on what pages consumers access or visit, user-specific information on what pages consumers access or visit, information volunteered by the consumer, such as survey information and/or site registrations, payment information (e.g., credit card number and billing address).

The information we collect is used to customize the content and/or layout of our page for each individual visitor, used to notify consumers about updates to our Web site, used by us to contact consumers for marketing purposes, disclosed when legally required to do so, at the request of governmental authorities conducting an investigation, to verify or enforce compliance with the policies governing our Website and applicable laws or to protect against misuse or unauthorized use of our Website.

With respect to cookies: We do not set any cookies.

If you do not want to receive e-mail from us in the future, please let us know by sending us e-mail at the above address or Unsubscribing to our Newsletters.

If you supply us with your postal address on-line you will only receive the information for which you provided us your address.

Persons who supply us with their telephone numbers on-line may receive telephone contact from us with information regarding new products and services or upcoming events. If you do not wish to receive such telephone calls, please let us know by sending us e-mail at the above address, writing to us at the above address.

Please provide us with your name and phone number. We will be sure your name is removed from the list we share with other organizations

With respect to Ad Servers: We do not partner with or have special relationships with any ad server companies.

From time to time, we may use customer information for new, unanticipated uses not previously disclosed in our privacy notice. If our information practices change at some time in the future we will post the policy changes to our Web site to notify you of these changes and provide you with the ability to opt out of these new uses. If you are concerned about how your information is used, you should check back at our Web site periodically.

Customers may prevent their information from being used for purposes other than those for which it was originally collected by e-mailing us at the above address.

Upon request we provide site visitors with access to all information [including proprietary information] that we maintain about them.

Consumers can access this information by e-mail us at the above address.

Consumers can have this information corrected by sending us e-mail at the above address, calling us at the above telephone number.

With respect to security: When we transfer and receive certain types of sensitive information such as financial or health information, we redirect visitors to a secure server and will notify visitors through a pop-up screen on our site.

With respect to refunds, all requests for workshop refunds must be made within 48 hours after the time your workshop transaction has been completed.

With respect to books sold through our website or workshops, refunds must be requested by e-mail (Info@MotivationalSpeakingandTrainingSolutions.com) within 48 hours after the time of purchase. The customer is responsible for all shipping and handling costs when returning their order. Once these guidelines have been met and the product received in good condition, we will gladly refund your credit card.

With respect to DVD's, Audio CD's, or software purchases, only unopened products receive a full refund within 48 hours after purchase.

With respect to our workshops: Price includes workshop materials.

With respect to the sale of Books, E-Books, Booklets, or other materials, sales tax will apply according to the respective county where the workshop is held.

With respect to online purchases: Florida residents will incur a 6% sales tax.

With respect to shipping costs: Shipping and handling costs will be added to the cost of the materials.

Workshops are delivered on the scheduled days and times located on our Website. In the event of a hurricane, tropical storm warning, or some other form of emergency affecting the scheduled training location, we reserve the right to change the date of the event to protect our guests. If this is the case, we will notify you as soon as possible.

If you feel that this site is not following its stated information policy, you may contact us at the above addresses or phone number, The DMA's Committee on Ethical Business Practices at mgoldberger@the-dma.org, state or local chapters of the Better Business Bureau, state or local consumer protection office, The Federal Trade Commission by phone at 202.FTC-HELP (202.382.4357) or electronically at http://www.ftc.gov/ftc/complaint.htm.

Sales Catalyst Workshops is a training solution of www.MotivationalSpeakingandTrainingSolutions.com